

## 2009 INTERNATIONAL CRICKET SEASON SYDNEY CRICKET GROUND THE CRICKET CLUB DINING OPTIONS

Welcome to the 2007-2008 International Cricket season and The Cricket Club. All Leisure Hospitality is pleased to offer members an "in-seat hamper" and buffet dining option for the International season at the Sydney Cricket Ground.

Food and beverages are also available throughout the day from the retail facilities in the Bradman Stand. Beverages are available from the Bradman bar where bar tab facilities will also be available at all International Cricket Matches.

The following information is provided to assist you in your catering options for dining and the purchasing of hampers.

### Frequently Asked Questions

#### **How do I book dining for International Cricket Matches?**

*By completing a booking form and emailing or faxing to the All Leisure catering office no later than 10 working days prior to each event.*

*Please find attached a booking form with this information pack. A booking form and menus can also be downloaded from The Cricket Club website. [www.thecricketclub.com.au](http://www.thecricketclub.com.au)*

*We will require your details as well as the contact on the match day. This is to ensure any issues on the day can be resolved in a timely fashion without affecting your guests.*

*All catering orders require your payment details by credit card, cheque or money order when booking to confirm your catering. Please note that until these details are received, catering has not been reserved.*

*When we receive your booking form prior to the cut off dates, we will check availability and reserve a table or hampers. You will receive:*

- *a confirmation notice advising you have been able to secure catering by either email, fax or post*
- *a notice advising you have been placed on a waiting list if the dining is currently booked out for that event*

*Seating is limited however, so it is advisable to book early.*

*Dining operating times, menus and pricing are available on The Cricket Club website. Please take special note of the catering booking cut off dates which is 10 working days prior to each event. After these dates, bookings will be closed and payments will be processed.*

#### **The Cricket Club Dining area**

*For some International matches, The Cricket Club members dining area will be located in the Eastside Dining Room at the Sydney Football Stadium. Should a conflicting event be scheduled at Sydney Football Stadium The Cricket Club will be relocating back to the Bradman Terrace. This will be noticed to all members as soon as the conflict is known.*

#### **Your contact details**

*To avoid confusion, we would prefer where possible that one person per membership group or company is responsible for booking catering throughout the season.*

**PLEASE RETURN ALL DINING INTEREST FORMS TO:**

[thecricketclub@compass-group.com.au](mailto:thecricketclub@compass-group.com.au)

Or

Fax 02 9331 7054

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### Why are members required to pay in advance?

*Due to the popularity of the international events, payment of the menu price via cheque, money order or credit card is required in advance to process your expression of interest. Beverages however, can be paid for at the event using cash or credit card.*

*Payments will be processed after the cut off date for each event. Bookings cannot be considered without full payment details being completed.*

### How do I know my payment has been processed?

*If you have paid via credit card your statement will show a debit from Compass Group to the value you requested.*

### Can I cancel a booking?

*You can cancel your booking any time before the cut off date (10 working days prior to each event) as we will not have charged your credit card or cashed your cheque. After this date however, payment will be retained in full. Of course if the event is cancelled prior to gates opening or the test cricket finishes the day prior, no payment will be processed,*

### What does sharing tables mean?

*Due to the configuration of the tables in the room, you may be requested to share tables with other members if your party is smaller than the table capacity.*

### How do I purchase beverages?

*A full bar is available close to the dining area where beverages can be purchased by cash or credit card ONLY.*

### Can I set up a TAB account for lunch / dinner?

*Where dining is available on the SCG Bradman Terrace the same TAB facility for the event can be used. Where the dining is in Eastside Dining a new TAB needs to be set up for lunch/dinner and closed prior to leaving this area.*

### Does All Leisure cater for special dietary requirements?

*All Leisure Hospitality pride's itself on providing quality alternatives for guests with special dietary requirements. Each menu will have vegetarian and vegan alternatives on hand, however we would be grateful if you could specify any dietary requirement on your booking form so we can guarantee your meal's availability. If your request incurs additional charges we will let you know in advance.*

### How do I book for domestic cricket matches?

*Bookings can be made via phone for any domestic cricket by calling the All leisure office on 9360 0771. Bookings will be confirmed instantly over the phone.*

### How do I book hampers?

*Hampers can be ordered through the same booking form as the dining. The hamper collection times and location will be available on the website.*

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**Can I purchase hampers on the day?**

*Unfortunately this facility is a pre booked facility only. Retail outlets are open throughout the match for on the day purchases.*

**What happens if I need to contact All Leisure over the Christmas / New Year break?**

*Please note that although members of the All leisure team will be on site finalizing details for the upcoming events, the phone will not be manned on a permanent basis over this period. Therefore if your question is urgent and can't be resolved on the day, please leave a detailed message and a contact will endeavour to return your call prior to the event.*

**What if I am away on leave whilst All Leisure are confirming bookings?**

*We request a mobile number or contact details to be placed on your booking form that we will be able to reach you whilst you are away. Please note that if there are details missing from your booking form and we cannot contact you to resolve the issue, a table or hamper will not be available on the day.*

**If we have not answered your questions here, please contact:**

- All Leisure on [9360 0771](tel:93600771)
- Email - [thecricketclub@compass-group.com.au](mailto:thecricketclub@compass-group.com.au)

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